



7441 Marvin D. Love Frwy # 401, Dallas, Texas 75237| PH: 972-808-7976

## NOTICE STUDENT COMPLAINT POLICY

Dear Students:

This school has a Certificate of Approval from the Texas Workforce Commission (TWC).

The TWC-assigned school number is **S4248**.

The school's programs are approved by Texas Workforce Commission (TWC), Workforce Investment and Opportunity Act (WIOA), Department of Assistive and Rehabilitative Services (DARS).

Students must address their concerns about this school or any of its educational programs by following the grievance process outlined in the school's catalog. Schools are responsible for ensuring and documenting that all students have received a copy of the school's grievance procedures and for describing these procedures in the schools published catalog. If, as a student, you were not provided with this information, please inform school management.

Students dissatisfied with this school's response to their complaint or who are not able to file a complaint with the school, can file a formal complaint with TWC, as well as with other relevant agencies or accreditors, if applicable.

Information on filing a complaint with TWC can be found on TWC's Career Schools and Colleges website at <http://csc.twc.state.tx.us/>. [www.texasworkforce.org/careerschools\](http://www.texasworkforce.org/careerschools/)

Thank you,

*Joey Floyd*

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Joey Floyd  
iMed Health Training Center  
Administrator